



## Vadodara Smart City Development Limited

Website: [vadodarasmartcity.in](http://vadodarasmartcity.in)

Vadodara Smart City Development Limited (VSCDL), Vadodara invites Walk in Interview for interested professionals/ candidates for filling up of following positions on fix term contract basis for the period of 03 years.

### Walk in Interview

Post	Help Desk Staff / Operator
No. of Post	03 (Three)
Salary	Rs. 13,000 Fixed Per Month Salary Increment 10% yearly would be based on performance.
Educational Qualification & Experience	<ul style="list-style-type: none"> <li>• Fulltime <b>Diploma Engineering/BCA/BSC</b> from recognized institute with minimum <b>50% marks with minimum 3 years of Experience</b> working as support staff/field-executive/operator/agent or equivalent in IT/ITES domain.</li> <li>• Fulltime <b>BE/MCA/MSC</b> from recognized institute with minimum <b>50% marks with minimum 1 years of Experience</b> working as support staff/field-executive/operator/agent or equivalent in IT/ITES domain.</li> <li>• Languages known Hindi, English, Gujarati</li> <li>• Basic computer skills (Speedy typing on computer) with a proficiency in Microsoft Office products, specifically Word, Excel and PowerPoint is required.</li> <li>• Ability to work in odd time shifts</li> </ul>
Duties and responsibilities	<ul style="list-style-type: none"> <li>• Monitor and respond to various city operations being monitored at ICCS such as the CCTV surveillance, monitoring traffic moments, monitoring cleanliness efforts, field level civic issues, monitoring GPS based tracking of vehicles, Attending Emergency calls, monitoring other field devices, etc.</li> <li>• To initiate a video verification in case of any alarm/ticket and maintain a record and also escalate to the senior officials if necessary.</li> <li>• Coordinating with the vendor support team as well as software team for resolution of incidents/faults</li> <li>• Maintain logbook: Log all faults/incidents/changes/adjustments to systems and various field equipment to ensure that next shifts understand actions taken and status of systems.</li> <li>• Prepare and make report on systems status at the end of each shift</li> <li>• To provide constant information updates and to take follow up to ensure situation, events, incidents are raised and resolved in an appropriate manner in time bound manner</li> <li>• Ability to work varying shifts, weekends and holidays to support 24/7/365 coverage as necessary as per organization policy</li> </ul>
Age	Not more than 35 years as on 24/09/2019
<p>Interested &amp; eligible candidates can attend the walk-in-interview with a detailed bio-data in prescribed format of VSCDL, original certificates along with their attested photocopies and a passport size photograph to the below address.</p> <p><b>Date :</b> 24 / 09 /2019, Tuesday <b>Time:</b> 9:00 AM to 10:30 AM</p> <p><b>Place:</b> Sardar Patel Planetarium, Sayaji baug, Vadodara</p> <p>Prescribed format is available on <a href="http://vadodarasmartcity.in">http://vadodarasmartcity.in/</a> in Recruitment Section.</p>	
<p>P.R.O.No.: 397/19-20 <span style="float: right;">Chief Executive Officer</span></p>	